

Our policy regarding prescription medications and diets follow Federal and Florida State pharmacy laws in the following manner:

1. Physical examination is required for all prescription medication and prescription diets. Florida State Law requires a Veterinarian-Client-Patient Relationship (VCPR) exist before any medication or diet is prescribed, and this relationship can only be established with the physical examination of the patient by a veterinarian, consultation with the family, and the documentation of such examination and consultation within the patient's medical records.
2. Yearly or bi-yearly physical examination is required for prescription medication and prescription diet continuation. Any pets with chronic illness that are on long term pharmaceutical or nutritional management require once to twice a year health exam to determine if their condition is being managed to the satisfaction of the veterinarian, family, and general well-being of the pet. Certain diagnostic tests such as blood work or urinalysis will be required for the continuation of any long-term therapeutic medications and diets.
3. Brevard Aid To Animals will not provide returns, refunds, credits, exchanges, or any other form of compensation for any dispensed prescription medications.
4. We can provide refunds and/or exchange on prescription diets only (i.e., food) purchased directly from us provided you return the unused portion of the prescription diet to our office within **15 days** from the date it was prescribed and purchased.
5. **We do not provide approval for any prescription medication requests faxed, emailed, or called in to our office from external pharmacies.**

FLORIDA LAW GIVES THE VETERINARY CLIENT THE OPTION TO:

1. RECEIVE A WRITTEN PRESCRIPTION FOR MEDICATION THAT CAN BE FILLED AT THE PHARMACY OF YOUR CHOICE; OR
2. HAVE YOUR PRESCRIPTION FILLED AT THE VETERINARY ESTABLISHMENT, IF THE VETERINARY ESTABLISHMENT IS ABLE TO FILL THE PRESCRIPTION.

If you elect to have prescription medications filled at an external pharmacy of your choice, you may request a written prescription be provided. To ensure timely processing, please allow a minimum of 24 hours for the preparation of written prescriptions. Once completed, prescriptions must be picked up at our hospital.

6. Just like a human medical doctor hands you a prescription paper for your medication, we will gladly provide such a prescription paper for your pet that you are welcome to submit to the pharmacy of your choice. You will be responsible for completing the submission process in accordance with the pharmacy you choose.

7. If you receive a written prescription then decide to have that medication filled at our clinic or online pharmacy, we require you return and submit that written prescription back to our office in order for us to fill it. [In other words, once a written prescription leaves our hospital without being filled, we are no longer a prescribing hospital but become a pharmacy under the law. And, as with any other pharmacy, we are required by law to have you submit a written prescription to us in order for us to fill the medication, whether it be through our in-clinic pharmacy . We do this because certain medications (e.g., heartworm preventatives, controlled substances) can only be dispensed in certain quantities at a time, and if we dispense those medications while there is still a valid written prescription “floating out there,” then we have violated the quantity restrictions on that medication.]

Please call us at 321-421-6277 if you have any questions regarding prescriptions for your pet.

Signature_____Date_____